

Republika ng Pilipinas



Embassy of the Philippines

Canberra

Ltr - 324/2013

13 AUGUST 2013

TO ALL FILIPINO COMMUNITY ORGANIZATIONS

The Embassy wishes to request your assistance in the dissemination of the attached public advisories as of 02 August 2013 from the Department of Trade and Industry's Philippines Shipper's Bureau (PBS) regarding cargo forwarding. Our kababayans are advised to read the advisories accordingly.

Thank you for your kind cooperation.

Very truly yours,

  
**BELEN F. ANOTA**

Ambassador

Press Release as of 14 August 2013

**PHILIPPINE SHIPPERS' BUREAU ADVISORY ON PHILIPPINE AGENTS/FREIGHT FORWARDERS AND FOREIGN PRINCIPAL CONSOLIDATORS**

The Philippine Embassy wishes to advise Overseas Filipinos Workers and their consignees in the Philippines not to do business with the attached lists of unaccredited freight forwarding companies and Philippine Agents/ Freight Forwarders.

The said companies are not accredited with the Department of Trade and Industry's Philippines Shipper's Bureau (PBS) and were issued Formal Charges by the DTI-PBS for engaging in freight forwarding without PBS accreditation and/or are subject of complaints pertaining to balikbayan boxes.

Philippine Counterparts/Agents of foreign principals/ cargo consolidators are under investigation by the DTI-PSB pertaining to undelivered balikbayan boxes and other violations under PSB Administrative Order No.6 series of 2005.

The DTI website [www.dti.gov.ph](http://www.dti.gov.ph) may also be visited for more information.

**PHILIPPINE SHIPPERS' BUREAU ADVISORY**  
As of 02 August 2013

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**PHILIPPINE SHIPPERS' BUREAU ADVISORY**  
**A. Philippine Agents/Freight Forwarders**  
*As of 02 August 2013*

Overseas Filipinos Workers and their consignees in the Philippines are advised not to do business with freight forwarding companies not accredited with DTI-PSB. The following unaccredited companies were issued Formal Charges by the DTI-PSB for engaging in freight forwarding without PSB accreditation and/or are subject of complaints pertaining to balikbayan boxes.

**A. Additions for the Week (29 July - 02 August 2013)**

**1. Boxline Delivery Services**

No. 20 Clemente cor. Hercules St., San Agustin, Novaliches, Quezon City

**2. Golden Coast Trading**

No. 20 Clemente cor. Hercules St., San Agustin, Novaliches, Quezon City

**B. From the Previous List**

**1. ABS-CBN Global Cargo Corporation**

JJM Building 2, Ninoy Aquino Avenue, Brgy. Sto. Niño, Parañaque City  
Case No. 2012-10-156

**2. Aerosend**

Blk. 2 Unit 7, 584 Tenorio Lopez St., Tondo, Manila  
Case No. 2011-04-163

**3. ASPAC Cargo Forwarders, Inc.**

Blk. 15 Lot 24 Judges BF Martinville Subdivision, Las Piñas City  
Case No. 2013-06-130

**4. Barbosa Enterprise**

No. 38 Calla Lily St., Blk. VI, Vergonville Subd., Pulang Lupa II, Las Piñas City  
Case No. 2013-04-73

**5. CashSense Philippines**

6F Glass Tower Bldg., 145 Carlos Palanca St., Legaspi Village, Makati City  
Case No. 2013-06-130

**6. D' EEC Freight Forwarder and Logistics**

Guzmar Compund, 8178 Dr. A. Santos Ave., San Dionisio, Parañaque City  
Case No. 2012-10-180

**7. Forex Cargo Philippines, Inc.**

No. 69 Marcos Highway, San Isidro, Cainta, Rizal  
Case No. 2012-06-83

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8. **Harrier Box Line Inc.**  
Unit 801, 8/F Medical Plaza Ortigas, San Miguel Avenue, Pasig City  
Case No. 2013-06-132
9. **Jonar Cargo**  
Stall 213 Building 2, FTI Complex, Western Bicutan, Taguig City  
Case No. 2012-10-202
10. **Kabalen Forwarders**  
No. 3941-C Dahlia Street, Sto. Niño, Parañaque City  
Case No. 2013-05-96
11. **Mail Plus Cargo Carriers**  
Golden Homes Subdivision, SA #3 Sandoval Avenue, Pinagbuhatan, Pasig City  
Case No. 2012-02-25
12. **Masterlink Cargo System (MACSI), Inc.**  
U2 B2 Jade Garden Manila, No. 574 Honorio Lopez Blvd., Balut Tondo, Manila  
Case No. 2013-04-81
13. **Megatop Express Cargo Forwarder**  
Tambo, Parañaque  
Case No. 2013-02-57
14. **Nets & Knicks Logistics Corp**  
Blk. 17 Lot 4 Jerusalem St., BF Martinville Subdivision, Las Piñas City  
Case No. 2012-10-210
15. **New Cliffe Gen. Trad. & Cont. Co. – NC Manila Cargo**  
No. 567 General Luna Street, Guinayang, San Mateo Rizal  
Case No. 2013-03-57
16. **Philippine Eastern Transit Express, Inc.**  
No. 207-209 Jaboneros Street, Binondo, Manila  
Case No. 2013-02-29
17. **RGC Green Logistics**  
No. 886 CAARD Talon I, Las Piñas City  
Case No. 2013-03-54
18. **R&M Cargo Services**  
STIL Bldg., Sta. Agueda cor. Delbros Ave., Pascor Drive, Sto. Nino, Parañaque City  
Case No. 2012-10-155
19. **RDN Marketing & Cargo Forwarder**  
Pension House, Zamora St., Ozamis City  
Case No. 2012-02-22

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**20. Sri Sara Cargo**

Pascual Compound, San Isidro, Sucat, Parañaque City  
Case No. 2013-05-103

**21. VCG Customs Brokerage**

Guzmar Compound, 8178 Dr. A. Santos Avenue, Sucat, Parañaque City  
Case No. 2012-03-38

**22. Yasasa International Cargo Services Philippines**

Lot 10 Blk 12, BF Martinville Subdivision, Manuyo Dos, Las Piñas City  
Case No. 2012-11-220

*\*nothing follows\**

Consumers/consignees with complaints on undelivered, pilfered, damaged or lost balikbayan boxes may report or submit an affidavit of complaint to DTI-PSB through either fax at (02)751-3305 or email at [dti\\_psb@yahoo.com.ph](mailto:dti_psb@yahoo.com.ph) or call DTI Direct (02)751-3330.

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## PHILIPPINE SHIPPERS' BUREAU ADVISORY

### B. Philippine Agents/Freight Forwarders Whose Formal Charges Have Been Issued Decisions

As of 02 August 2013

Overseas Filipinos Workers and their consignees in the Philippines are advised not to do business with freight forwarding companies not accredited with DTI-PSB. The Formal Charge issued by DTI-PSB against the following unaccredited companies, for engaging in freight forwarding without PSB accreditation and/or are subject of complaints pertaining to balikbayan boxes, were issued Decisions by the DTI-PSB Consumer Arbitration Officers (CAOs) and DTI-Office of Legal Affairs (OLA).

#### A. Addition for the Week (29 July - 02 August 2013)

None

#### B. From the Previous List

##### 1. Associated Consolidation Express (ACE)

No. 505 Quirino Avenue, Tambo, Parañaque City

Case No. 2010-05-44

*Decision was issued 20 January 2011. Ordered to cease and desist from engaging in the business of freight forwarding, cargo movement or transport and/or cargo logistics provider; pay Php50,000.00 penalty; and, release the balikbayan boxes to consignees or pay the equivalent value thereon.*

##### 2. Dausan International Forwarder

No. 1933 Francisco Street, Sta. Ana Manila

Case No. 2012-09-132

*Decision was issued 29 April 2013. Ordered to execute an Undertaking for it to permanently cease and desist from engaging in freight forwarding business unless it has secured accreditation from DTI-PSB and pay Php50,000.00 penalty.*

##### 3. Diaz Cargo Services

Bantayan, Dumaguete, Negros Oriental

Case No. 2012-11-231

*Decision was issued 29 April 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay Php50,000.00 penalty.*

##### 4. ERG Express Forwarding

Compound 685-B Prosperity Resources Inc., Tandang Sora Ave., Quezon City

Case No. 2013-01-20

*Decision was issued 14 May 2013. Ordered cease and desist from engaging in the business of freight forwarding until it has secured accreditation from DTI-PSB and pay administrative fine of Php50,000.00.*

**5. FRS Philippine Freight Services, Inc.**

Unit 104 Cecile Ville Bldg., 1211 Quezon Avenue, Quezon, City

Case No. 2011-08-238

*Decision was issued 01 July 2013. Ordered to cease and desist immediately from business operation effective July 2013 or until complete compliance of the pertinent provisions on accreditation with PSB and its approval thereto; pay the fine of PhP50,000.00 within fifteen (15) days from receipt of decision.*

**6. Haushold Moving and Storage, Inc.**

M. Greenfields Compound, Merville Access Road, Km. 14, Parañaque City

Case No. 2013-02-27

*Decision was issued 18 June 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay administrative fine of PhP50,000.00.*

**7. Joseph Glenn L. Galo**

Unit 12 Residences North Road, Poblacion, Liloan, Cebu City

Case No. 2012-11-245

*Decision was issued 17 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay PhP50,000.00 penalty.*

**8. International Cargo Forwarder**

No. 503 Quirino Avenue, Tambo, Parañaque City

Case No. 2012-09-125

*Decision was issued 10 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00.*

**9. J.J. Transglobal Brokerage**

No. 3909/3911 Dahlia Street, Sto. Nino, Parañaque City

Case No. 2012-09-143

*Decision was issued 14 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00.*

**10. JAR Cargo Forwarders**

No. 503 Quirino Avenue, Tambo, Parañaque City

Case No. 2012-09-126

*Decision was issued 14 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00.*

**11. MME Cargo Forwarder**

No. 3031 F. Bautista St., Brgy. Ugong, Valenzuela City

Case No. 2012-11-230

*Decision was issued 14 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00.*

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**12. Manila Broker**

No. 503 Quirino Avenue, Tambo, Parañaque City

Case No. 2012-09-144

*Decision was issued 10 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00.*

**13. Maru Cargo Logistics Philippines**

No. 15016-A Fast Track Avenue, San Agustin Village, Parañaque City

Case No. 2012-10-164

*Decision was issued 29 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay PhP50,000.00 penalty.*

**14. Pacific Logistics International Cargo**

No. 567 N. Luna St., Dinayang, San Mateo, Rizal

Case No. 2012-10-205

*Decision was issued 26 April 2013. Ordered to cease and desist from engaging freight forwarding business and pay PhP70,000.00 penalty; submit a written voluntary assurance of compliance or discontinuance of the violation committed.*

**15. Pentfast**

Km. 17 Cervantes St., West Service Road, Parañaque City

Case No. 2012-10-210

*Decision was issued 22 April 2013. Ordered to permanently cease and desist from engaging freight forwarding business and pay PhP50,000.00 penalty.*

**16. Philippine Cargo Forwarder**

Oyster Plaza, Brgy. San Dionisio, Parañaque City

Case No. 2013-03-47

*Decision was issued 08 July 2013. Ordered to: for violation of Sec. 38 (a), permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00; and, for violation of Sec. 38 (n), pay PhP20,000.00 and submit a written voluntary assurance of compliance or discontinuance of the violation committed.*

**17. REN International Services**

No. 36 Laura Drive, Brgy. Bagumbayan, Taguig City

Case No. 2012-10-193

*Decision was issued 15 April 2013. Ordered to cease and desist from engaging freight forwarding business unless it has secured the required PSB accreditation and pay PhP50,000.00 penalty.*

**18. Rodah Cargo Manila**

Block 9, Lot 16, Road 6-A St., United Parañaque Subd. 5, Sucat, Parañaque City

Case Nos. 2012-09-140

*Decision was issued 22 November 2012. Ordered issuance of Cease and Desist Order to stop all freight forwarding operations, payment of monetary fine of PhP50,000.00 and issuance of permanent Injunction Order.*

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**19. Sir2Go Forwarders**

No. 85 Maginoo Street, Quezon City

Case No. 2012-11-237

*Decision was issued 22 April 2013. Ordered to permanently cease and desist from engaging freight forwarding business and pay PhP70,000.00 penalty; submit a written voluntary assurance of compliance or discontinuance of the violation committed.*

**20. South Atlantic Cargo, Inc.**

No. 4 Elm St., West Fairview, Quezon City

Case No. 2012-10-154

*Decision was issued 17 April 2013. Ordered to permanently cease and desist from engaging freight forwarding business and pay PhP50,000.00 penalty.*

**21. The Filipino Cargo International**

No. 567 General Luna Street, Guinayang, San Mateo Rizal

Case No. 2012-11-242

*Decision was issued 23 April 2013. Ordered to permanently cease and desist from engaging freight forwarding business and pay PhP70,000.00 penalty; submit a written voluntary assurance of compliance or discontinuance of the violation committed.*

**22. VGB Villamayor Logistics, Inc.**

No. 312 Gedcor Bldg., Sucat Rd. cor. Irasan St., San Dionisio, Parañaque City

Case No. 2012-10-108

*Decision was issued 14 May 2013. Ordered to permanently cease and desist from engaging in the freight forwarding business and pay the administrative fine of PhP50,000.00. Paid PhP50,000.00 under OR No. 1126618 dated 13 Nov. 2012.*

*\*nothing follows\**

Consumers/consignees with complaints on undelivered, pilfered, damaged or lost balikbayan boxes may report or submit an affidavit of complaint to DTI-PSB through either fax at (02)751-3305 or email at dti\_psb@yahoo.com.ph or call DTI Direct (02)751-3330.

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Overseas Filipinos Workers are hereby informed that the Philippine Counterparts/Agents of the following foreign principals/cargo consolidators are under investigation by the DTI-Philippine Shippers' Bureau (PSB) pertaining to undelivered balikbayan boxes and other violations under PSB Administrative Order No. 6 series of 2005.

**A. Addition for the Week (29 July - 02 August 2013)**

**Oman**

1. Golden Coast Trading  
P.O. Box 644 Seeb, Postal Code 121, Sultanate of Oman

**B. From the Previous List**

**Australia**

1. Dausan International Forwarder

**Bahrain**

1. Dreamsworld Travel Tourism & Cargo Co. W.L.L.

**China**

1. Philippine Eastern Transit Express, Inc.

**Cyprus**

1. Freight Link Global Logistics

**Hongkong**

1. Ford Cargo International (FCI)

**Ireland**

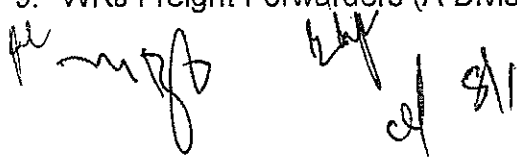
1. Maharlika Enterprise Cargo Services
2. SCRL Cargo

**Italy**

1. Jet Express Cargo

**Kingdom of Saudi Arabia (KSA)**

1. Caravan Cargo Agency
2. Cargo Net Worldwide Services formerly FAL-World Express Cargo
3. Global Cargo
4. Jonar Cargo
5. Kabalen Forwarders
6. North and South Express Cargo
7. PC Worlwide Cargo
8. Sir Cargo Forwarders
9. WRJ Freight Forwarders (A Division of Al-Zagel Cargo)



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**Kuwait**

1. NC Manila Cargo
2. Natasha Express Cargo Services
3. Pacific Logistics International Cargo
4. Philippine Cargo International
5. Sri Sara Cargo
6. The Filipino Cargo International

**Malaysia**

1. Bayanihan Express

**Singapore**

1. ASPAC Cargo
2. Hagibis Express Pte. Ltd.
3. Maru Cargo Logistics LLP

**Spain**

1. E.B. Barbosa Enterprise

**United Arab Emirates (UAE)**

1. 7 Seas Marine Cargo
2. Al Rodah Marine Cargo
3. Cityline Cargo
4. Dagupan Cargo Packaging Services
5. Express Link Cargo Services
6. Smooth Express

**United Kingdom**

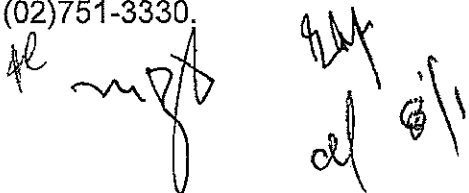
1. Philand Ynterlink Ltd.

**United States of America (USA)**

1. AAA Cargo Express Inc.
2. ABS-CBN Star Kargo
3. Aerosend
4. Associated Consolidations Express (ACE Cargo)
5. FRS Philippine Freight Services, Inc.
6. Pentagon Cargo, Inc.
7. Philippine Cargo Forwarder
8. REN International
9. Shipping Express
10. South Atlantic Cargo
11. Super Mama Cargo

*\*nothing follows\**

Consumers/consignees with complaints on undelivered, pilfered, damaged or lost balikbayan boxes may report or submit an affidavit of complaint to DTI-PSB through either fax at (02)751-3305 or email at dti\_psb@yahoo.com.ph or call DTI Direct (02)751-3330.





PHILIPPINE SHIPPERS' BUREAU ADVISORY  
**D. Freight Forwarders Issued Show Cause Orders**  
*As of 02 August 2013*

Overseas Filipinos Workers and their consignees in the Philippines are advised to refrain from doing business with the following freight forwarding companies accredited by DTI-PSB. These accredited companies were issued Show Cause Orders by the DTI-PSB and are subject of complaints pertaining to balikbayan boxes.

**A. Addition for the Week (29 July - 02 August 2013)**

**1. Manila Forwarder Phil., Inc.**

No. 5 Alpha Street, Don Pablo Subdivision, Rincon, Valenzuela City

**B. From the Previous List**

**1. Monark Customs Brokerage Corporation**

No. 8252-D Dr. A. Santos Avenue, Brgy. San Isidro, Sucat Road, Parañaque City  
*With Petition for Revocation of Accreditation*

*\*nothing follows\**

Consumers/consignees with complaints on undelivered, pilfered, damaged or lost balikbayan boxes may report or submit an affidavit of complaint to DTI-PSB through either fax at (02)751-3305 or email at dti\_psb@yahoo.com.ph or call DTI Direct (02)751-3330.

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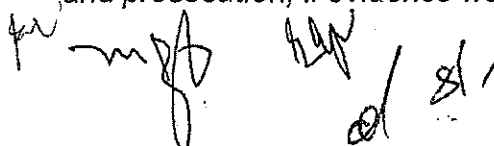
Overseas Filipinos Workers and their consignees in the Philippines are hereby informed that the complaints regarding undelivered balikbayan boxes filed against the following freight forwarding companies have been endorsed to the Department of Justice (DOJ) for appropriate investigation/prosecution:

**A. Addition for the Week (29 July – 02 August 2013)**

**None**

**B. From the Previous List**

1. Al Rodah Marine Services – United Arab Emirates (UAE)  
Rodah Cargo Services - Philippines  
D' Winner Logistics Philippines, Inc. – Philippines
  - DOJ received the complaints endorsed by DTI last 14 December 2012.
  - DOJ sent letter to DTI-PSB dated 22 January 2013 requiring submission of Affidavits from complainants.
  - DTI-PSB received a total of 61 complaints against Al Rodah Marine Cargo as of 24 May 2013.
  - DOJ indorsed to the City Prosecutor of Parañaque City last 18 April 2013 the complaints against Rhodalyn Bugante Aguinaldo, et al. for alleged swindling/estafa for preliminary investigation and prosecution, if evidence warrants.
2. EZ Cargo – Kuwait  
Known Contact Person: Mr. Ludebar Jakosalem
  - As of 05 July 2013, DOJ received one (1) complaint affidavit endorsed by DTI.
3. Manila Broker – Philippines (Agent of Cargo Net World Express formerly FAL Cargo in Kingdom of Saudi Arabia)  
Known Contact Person: Mr. Cesar Alipio
  - As of 05 July 2013, DOJ received four (4) complaint affidavits endorsed by DTI.
  - DOJ indorsed to the City Prosecutor of Parañaque City last 03 July 2013 the complaints against Cesar Alipio of Manila Broker, for alleged swindling/estafa, for preliminary investigation and prosecution, if evidence warrants.
4. Pacific Logistics International Cargo - Kuwait  
Pacific Logistics International Cargo - Philippines  
Known Contact Person: Mr. Ludebar Jakosalem
  - As of 05 July 2013, DOJ received five (5) complaint affidavits endorsed by DTI.
  - DOJ indorsed to the Provincial Prosecutor of Antipolo City, Rizal last 03 July 2013 the complaints against Pacific Logistics International Cargo and Mr. Ludebar Jakosalem for alleged swindling/estafa, for preliminary investigation and prosecution, if evidence warrants.



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5. The Filipino Cargo International - Kuwait

The Filipino Cargo International - Philippines

Known Contact Person: Mr. Ludebar Jakosalem

- As of 04 June 2013, DOJ received three (3) complaint affidavits endorsed by DTI.
- DOJ indorsed to the Provincial Prosecutor of Antipolo City, Rizal last 03 July 2013 the complaints against Mr. Ludebar Jakosalem for alleged swindling/estafa, for preliminary investigation and prosecution, if evidence warrants.

*\*nothing follows\**

Consumers/consignees with complaints on undelivered, pilfered, damaged or lost balikbayan boxes may report or submit an affidavit of complaint to DTI-PSB through either fax at (02)751-3305 or email at dti\_psb@yahoo.com.ph or call DTI Direct (02)751-3330.

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